

TENANT BENEFITS PACKAGE

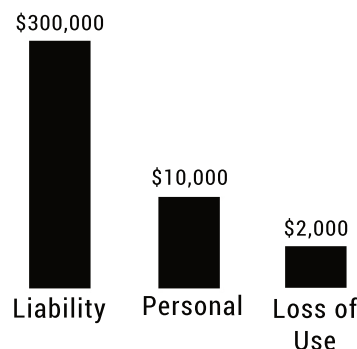
Required with ALL managed lease agreements with Block & Associates Realty

**Block &
Associates
Realty**

www.blockrealty.com
(919) 459-6300

ASSET PROTECTION PLAN

Block will arrange for a \$300,000 renter's insurance policy that includes \$10,000 personal property coverage with a \$1,000 deductible paid by the Tenant should the need arise.



CLEAN AIR AND MAINTENANCE REDUCTION PROGRAM

HVAC filters will be delivered to your door every 60 days for you to install throughout your rental home.



UTILITY CONCIERGE PROGRAM

The utility concierge program is a third-party company which assists you in activating utilities, internet, cable and alarm services (if applicable).



EASY ONLINE TENANT PORTAL

You will have 24/7 access to your Tenant Portal making online payments and maintenance requests as easy as possible.



24/7 MAINTENANCE HOTLINE



Includes live phone support after hours, holidays, and weekends for emergency maintenance concerns.

POSITIVE CREDIT REPORTING

All on-time Rental Payments will be reported to help establish and contribute to your positive credit history.



TURN RENT INTO REWARDS

Earn free rewards, including a \$30 gift card to a local business and a \$25 gift card to a restaurant, in addition to extra rewards for paying rent on-time.



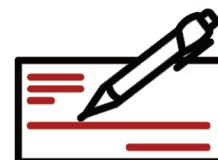
CONVENIENT COMMUNICATION

Reach our Property Management staff by text, phone, or email through our software system for fast and easy responses to your maintenance issues or other questions.



WAIVER OF ONE (1) NSF FEE

We offer a one-time waiver of a returned ACH or Check payment fee.



WELCOME HOME